
Subject: message for blocked attachment

Posted by [Hervé Salvat](#) on Wed, 13 Apr 2005 15:34:50 GMT

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Apparently, when an attachment is blocked, the sender receives a message stating that his mail has been rejected as spam.

Is it possible to have a message stating that the message was accepted but the attachment has been blocked ?

Subject: Re: message for blocked attachment

Posted by [Heidner](#) on Wed, 13 Apr 2005 16:46:57 GMT

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I agree, I would prefer if each filter would allow either the default message to be returned to the sender or a custom message.

It would be nice to respond back that we are rejecting e-mail because of virus, or MIME violations

Subject: Re: message for blocked attachment

Posted by [support](#) on Thu, 14 Apr 2005 08:32:02 GMT

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This is already on the requested features list, and will be addressed in one of the upcoming releases.

The problem will be that more than one filter may have something to say, and it is likely that the sending mail transfer agent will truncate long, multi-line rejection messages when he returns the non-deliver notice to the sender.

Subject: Re: message for blocked attachment

Posted by [Heidner](#) on Fri, 15 Apr 2005 19:36:59 GMT

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For attachments that are blocked, it would probably be okay not to send a NDR, the recipient

could contact the sender and let them know the attachment was blocked for some reason... and then they could figure out how to get the file through...

And having thought about it for virus blocking, the same is probably also true - don't send a NDR - because many of the viruses are coming from fake addresses and the sender may really not be infected.

Instead for attachments and viruses - just remove the files and let the rest of the e-mail come through with a subject that says "... removed from e-mail by NST for policy reasons... etc"

Subject: Re: message for blocked attachment

Posted by [Heidner](#) on Fri, 15 Apr 2005 19:46:16 GMT

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Also, if the filters could be set up to generate a unique error code -- say 16 or 32... action entries could be also added so the customers would have additional choices beyond the "accept/deliver", "reject/deliver", etc. New actions such as "block/deliver" or "block/reject" would be nice...

Where block means the attachment is removed, but the text is delivered.
