Subject: AVG 7.0 Anti-Virus
Posted by Alton Newman on Wed, 09 Mar 2005 02:30:15 GMT
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NSTfW 1.0.6.2
AVG 7.0.308

Until recently, my No Spam Today! for Workstations has worked fine with AVG 7.0, but suddenly after an AVG update, they refuse to work together. Each will work seperately, but not simultaneaously.

Anyone had this probem? How do I fix it?

Subject: Re: AVG 7.0 Anti-Virus
Posted by support on Mon, 14 Mar 2005 13:54:07 GMT
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Alton Newman wrote:

> NSTfW 1.0.6.2
> AVG 7.0.308
>
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>
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What exactly happens when you have both running ?
Did you already contact the AVG support ?

Subject: Re: AVG 7.0 Anti-Virus
Posted by Alton Newman on Wed, 30 Mar 2005 00:33:26 GMT
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Windows XP, SP2
NSTfW 1.0.6.2
AVG 7.0.308

Your server has unexpectedly terminated the connection. Possible causes for this include server problems, network problems, or a long period of inactivity. Account: 'TexasPepper', Server: 'localhost', Protocol: POP3, Port: 110, Secure(SSL): No, Error Number: 0x800CCC0F

I get this error when running NSTfW and AVG 7.0. The error occurs about midway during "Receiving list of messages from server..." and before "Receiving message x of xx". It doesn't take long for the error to occur, even though my inactivity timeout has been extended.

After about 4 hours from NSTfW being started and OE automatically downloading messages about every 15 minutes, I start getting the same error - except right away, no attempt to even get a list of messages. At this point, I must stop and restart NSTfW.

Because of the second error type, I think that there is something wrong with NSTfW.

Subject: Re: AVG 7.0 Anti-Virus
Posted by support on Thu, 31 Mar 2005 15:38:07 GMT
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Please enable detailed logging, and send us the logs at nstsupport@byteplant.com.

You could also try and download the trial of version 2.x of NoSpamToday!, and see if it behaves differently.

But beware: backup your configuration files and the SpamAssassin Bayes database, because downgrading from SpamAssassin 3.0 to 2.64 is not possible.