
Subject: whitelist and external filters
Posted by [Griffyn](#) on Tue, 04 Aug 2009 02:28:04 GMT
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Using the latest version of CleanMail. I have a number of external filters I've written, but when the Whitelist filter finds a match, my filters are being skipped. How can I configure things so that regardless of whether the sender has been whitelisted, my external filters still run?

Subject: Re: whitelist and external filters
Posted by [support](#) on Tue, 04 Aug 2009 09:50:58 GMT
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Use a text editor to edit the CleanMail.cf configuration file (in the configuration directory). Add the following line to the configuration section of your filter:

```
IgnoreWhitelist="true"
```

If this setting is true, the filter is always applied, even to whitelisted messages. This setting defaults to false for most filters, with the exception of attachment filters and anti-virus filters.

After editing the config file, you need to restart the CleanMail service.

Subject: Re: whitelist and external filters
Posted by [Griffyn](#) on Fri, 14 Aug 2009 04:37:12 GMT
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That works temporarily, but every time I make a change using the CleanMail Admin program, these changes to the config file are being removed.

How can I get these to stay?

Subject: Re: whitelist and external filters
Posted by [support](#) on Fri, 14 Aug 2009 11:16:07 GMT
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Stop the CleanMail Admin app before editing the file, otherwise the CleanMail Admin app may overwrite your changes.

Subject: Re: whitelist and external filters
Posted by [Griffyn](#) on Sun, 16 Aug 2009 23:21:10 GMT
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My testing shows that this does not help. To replicate:

- Stop the CleanMail service
- Add the IgnoreWhitelist="true" entry to the CleanMail.cf file.
- Start the CleanMail service
- Using the CleanMail Admin program, on the Report tab, use the pop-up menu to 'learn' an e-mail to the Whitelist.
- Using the CleanMail Admin program, apply the changes, which restarts the CleanMail service.
- Open the CleanMail.cf file, the IgnoreWhitelist="true" command has been removed.

To be sure, I am adding the entry to the following section:

[ServerSessionManager\Ports\SMTPPort\Filters\CommandLineConfig]

```
CommandLine="zipfilter/zipfilter bat chm cmd com cpl crt dll exe hlp hta inf ins isp js jse lnk msi  
msp nws ops ocx pcd pif prf reg ra ram rar rm rt scf scr sct shb shm shs shtm shtml swf url vb vbe  
vbs vbx vxd wsc wsf wsh zip"  
CommandLineOutput="false"  
CommandLineTimeout="300"  
Name="Zip Filter"  
IgnoreWhitelist="true"
```

Subject: Re: whitelist and external filters
Posted by [Griffyn](#) on Tue, 18 Aug 2009 00:17:55 GMT
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ok - working.

I misread original post. Closing the CleanMail Admin program is required.
