
Subject: Two Small Problems.

Posted by [Advitek](#) on Mon, 01 Jun 2009 14:18:19 GMT

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Hi, just purchased a 25-email license for NoSpamToday an hour ago, but I've been running the trial version for a month now. Great software btw.

That said, I am having a couple small issues that I'm hoping someone here can help me with.

1.) My trial version had just expired. I went on the website purchased the 25-email license, and registered my copy. Registration worked fine, but it still shows as a trial copy, and won't let me update to the new version it says is available. I have not restarted as my server takes an agonizing amount of time to do so. Could that be the problem? I wouldn't think so, as there was no actual installation of any kind. I tried restarting the program & services to no avail.

2.) The other problem is something I'd noticed before expiry, and believe is tied to the NoSpamToday filter. Most, if not all message sent from blackberry's to internal addresses come out with garbled characters at the end, as the "This message sent from Blackberry wireless device" signature.

Subject: Re: Two Small Problems.

Posted by [support](#) on Sun, 07 Jun 2009 17:36:09 GMT

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> amount of time to do so. Could that be the problem? I wouldn't
> think so, as there was no actual installation of any kind. I
> tried restarting the program & services to no avail.

Be sure that your system clock is set to the right date/time and timezone. Once the key has been accepted, the registration dialog should display a support expiry date one year in the future.

After registration, be sure to restart the NoSpamToday! Service (File -> Apply Settings (Restart Service))

>
> 2.) The other problem is something I'd noticed before expiry,
> and believe is tied to the NoSpamToday filter. Most, if not all
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> with garbled characters at the end, as the "This message sent
> from Blackberry wireless device" signature.
>

If you can reproduce this problem, try and capture one of these message with a mail storage filter, and forward the .eml file to nstsupport@byteplant.com for analysis.
