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Subject: Reason for blocking

Posted by [david](#) on Fri, 14 Nov 2008 09:26:08 GMT

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Hello,

This seems like a very basic questions, but where do I find the reason for an e-mail being blocked ?

i.e. from looking at the 'Report' tab, I can identify an e-mail which should have gone through, but was blocked. I can't see an easy way of identifying WHY that e-mail was not allowed through.

Thanks,

David

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Subject: Re: Reason for blocking

Posted by [support](#) on Fri, 14 Nov 2008 14:09:22 GMT

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> This seems like a very basic questions, but where do I find the  
> reason for an e-mail being blocked ?  
> i.e. from looking at the 'Report' tab, I can identify an e-mail  
> which should have gone through, but was blocked. I can't see an  
> easy way of identifying WHY that e-mail was not allowed  
> through.

To receive detailed information on the status of an email on the "Report" tab, right-click and select "Transmission Log" from the context menu.

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Subject: Re: Reason for blocking

Posted by [david](#) on Mon, 17 Nov 2008 15:00:36 GMT

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Thanks!

I found that not longer after I posted, not sure how I missed it before..

David

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