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Subject: Auto Whitelist not working?

Posted by [tokyosp](#) on Wed, 12 Nov 2008 13:06:00 GMT

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Hello,

I'm having a problem with a newsletter from a legitimate sender. The email is a Japanese Newsletter from Dell. I've put it on the Whitelist, but it doesn't seem to affect it.

No matter what I do, I can't seem to receive this newsletter.

Does anyone have any ideas?

Thanks,

TokyoSP

Content analysis details: (9.0 points, 5.8 required)

pts	rule name	description
1.7	SUBJECT_ENCODED_TWICE	Subject: MIME encoded twice
2.0	GAPPY_SUBJECT	Subject: contains G.a.p.p.y-T.e.x.t
0.5	PLING_QUERY	Subject has exclamation mark and question mark
2.1	OBSCURED_EMAIL	BODY: Message seems to contain rot13ed address
0.0	HTML_MESSAGE	BODY: HTML included in message
0.2	HTML_FONT_FACE_BAD	BODY: HTML font face is not a word
0.2	BAYES_50	BODY: Bayesian spam probability is 40 to 60% [score: 0.4330]
2.1	HTML_NONELEMENT_70_80	BODY: 70% to 80% of HTML elements are non-standard
0.0	MIME_HTML_ONLY	BODY: Message only has text/html MIME parts
1.5	DNS_FROM_SECURITYSAGE	RBL: Envelope sender in blackholes.securitysage.com
1.7	OBFUSCATING_COMMENT	HTML comments which obfuscate text
-3.0	AWL	AWL: From: address is in the auto white-list

The original message was not completely plain text, and may be unsafe to open with some email clients; in particular, it may contain a virus, or confirm that your address can receive spam. If you wish to view it, it may be safer to save it to a file and open it with an editor.