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Subject: open relay test failed

Posted by [yakita](#) on Fri, 07 Mar 2008 10:43:48 GMT

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I need help for NST for server.

When I perform open relay test I have an error "Open relay check could not be perform...client error message"

Then I meet the message error "Client does not have permission to submit mail to this server"

Moreover, NST can't connect to localhost

What's the problem??? help please

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Subject: Re: open relay test failed

Posted by [support](#) on Fri, 07 Mar 2008 13:28:44 GMT

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> Then I meet the message error "Client does not have permission to submit mail to this server"

The open relay check tries to submit a message to some other domain using your mail server. Make this message go away, this might be a problem of your mail server configuration.

> Moreover, NST can't connect to localhost

That's a very basic configuration problem. Please look at the installation chapter in the manual, especially the troubleshooting section.

Overall, I am having trouble to make sense from this.

Check the logs, both your mail server's log, and NoSpamToday!'s log, and maybe send the relevant snippets to [nstsupport@byteplant.com](mailto:nstsupport@byteplant.com).

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Subject: Re: open relay test failed

Posted by [Heidner](#) on Sun, 09 Mar 2008 01:45:09 GMT

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What type of box? Windows (and version) Linux?

firewalls active? dns configuration wrong? host file missing localhost?

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