
Subject: 501 invalid email address

Posted by [gibbo](#) on Mon, 31 Dec 2007 10:35:05 GMT

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I've just setup NST. If I go into the SMTP Proxy settings, and try to test the settings, I get the error - 501 invalid email address.

I'm assuming its the redirect email address thats not working, so I've checked the logs of my mailserver and NST has sent "" as the email address.

The redirect email address is definately correct - I've even tried clearing it, but it still doesn't work.

Any ideas?

Cheers

Subject: Re: 501 invalid email address

Posted by [support](#) on Mon, 31 Dec 2007 11:32:57 GMT

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gibbo wrote:

> I've just setup NST. If I go into the SMTP Proxy settings, and
> try to test the settings, I get the error - 501 invalid email
> address.

>

> I'm assuming its the redirect email address thats not working,
> so I've checked the logs of my mailserver and NST has sent ""
> as the email address.

A mail server must accept mail from a null address. It is legal SMTP, see
<http://tools.ietf.org/html/rfc2821.html#section-4.1.1.2>

> The redirect email address is definately correct - I've even
> tried clearing it, but it still doesn't work.

>

> Any ideas?

Maybe there is a configuration setting for this in your mail server software. You might also consider bringing this issue to the attention of your mail server's vendor.

Perhaps we can change the software to use "postmaster" as the sender address for test messages. This might make your mail server happy, while not breaking things for other servers.
