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Subject: MIME Violations

Posted by [andysfoe](#) on Tue, 04 Dec 2007 17:00:42 GMT

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We updated to No Spam Today! for Servers 3.0.5.1 a few weeks ago, and now some of our business associates are having their emails returned. They are whitelisted. I see that the newer version now sends the files through the attachment filter. Yeah!. However, now their email is being rejected for "(Attachment Filter) Message violates MIME standards: MIME syntax violation (Attachment Filter) Filter result is reject/delete" I have changed it to accept, however how can I find out what the violation is so it can be corrected?

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Subject: Re: MIME Violations

Posted by [support](#) on Tue, 04 Dec 2007 17:18:33 GMT

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andysfoe wrote:

> We updated to No Spam Today! for Servers 3.0.5.1 a few weeks  
> ago, and now some of our business associates are having their  
> emails returned. They are whitelisted. I see that the newer  
> version now sends the files through the attachment filter.  
> Yeah!. However, now their email is being rejected for  
> "(Attachment Filter) Message violates MIME standards: MIME  
> syntax violation (Attachment Filter) Filter result is  
> reject/delete" I have changed it to accept, however how can I  
> find out what the violation is so it can be corrected?

The Whitelist is no longer applied to attachment and anti-virus filters by default.

You can either pass mails with MIME violations (accept/deliver policy), or change the attachment filter's default behaviour regarding the whitelist.

ATM, the latter can only be done by editing the noSPAMtoday.cf config file directly with a text editor (the procedure is described in the reference chapter of the manual, you need to add a line IgnoreWhitelist="false" to the AttachmentConfig section).

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Subject: Re: MIME Violations

Posted by [andysfoe](#) on Fri, 07 Dec 2007 12:11:46 GMT

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Thank you for your answer, but I understood that already, and have already set it to accept/deliver.

My question was, How can I find out exactly what the violation was within NST so my sender can correct the problem on his end?

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Subject: Re: MIME Violations

Posted by [support](#) on Mon, 10 Dec 2007 11:43:23 GMT

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andysfoe wrote:

- > Thank you for your answer, but I understood that already, and
- > have already set it to accept/deliver.
- >
- > My question was, How can I find out exactly what the violation
- > was within NST so my sender can correct the problem on his end?

NoSpamToday! does not make any parser output available, like a line number or similar. Usually it is something small, like missing quotes or something.

Capture the message with a mail storage filter, and send it to [nstsupport@byteplant.com](mailto:nstsupport@byteplant.com). We can feed it into our test system and give you a more detailed error report.

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