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Subject: Exit Code 255 Spam Assassin

Posted by [Damo](#) on Mon, 19 Nov 2007 11:14:30 GMT

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Hi,

I'm still running version 2 and I'm trying to get the powers that be to upgrade to V3 but this may take some time.

In the mean time I have quite a few emails getting an exit code of 255 from Spam Assassin without a spam score. the email is then rejected.

I have to added these senders to a white list to allow these emails through, is there anything else I can do?

Example log below.

```
Nov 16, 2007, 00:31:53 Session 0: 220 mail.xx.co.uk Microsoft ESMTP MAIL Service, Version:
6.0.3790.3959 ready at Fri, 16 Nov 2007 00:31:54 +0000
Nov 16, 2007, 00:31:53 Session 0: EHLO 84-217-46-75.tn.xx.net
Nov 16, 2007, 00:31:53 Session 0: 250-mail.xx.co.uk Hello [192.168.?5]
Nov 16, 2007, 00:31:53 Session 0: 250-TURN
Nov 16, 2007, 00:31:53 Session 0: 250-SIZE
Nov 16, 2007, 00:31:53 Session 0: 250-ETRN
Nov 16, 2007, 00:31:53 Session 0: 250-PIPELINING
Nov 16, 2007, 00:31:53 Session 0: 250-DSN
Nov 16, 2007, 00:31:53 Session 0: 250-ENHANCEDSTATUSCODES
Nov 16, 2007, 00:31:53 Session 0: 250-8bitmime
Nov 16, 2007, 00:31:53 Session 0: 250-VERFY
Nov 16, 2007, 00:31:53 Session 0: 250-X-EXPS GSSAPI NTLM LOGIN
Nov 16, 2007, 00:31:53 Session 0: 250-X-EXPS=LOGIN
Nov 16, 2007, 00:31:53 Session 0: 250-AUTH GSSAPI NTLM LOGIN
Nov 16, 2007, 00:31:53 Session 0: 250-AUTH=LOGIN
Nov 16, 2007, 00:31:53 Session 0: 250-X-LINK2STATE
Nov 16, 2007, 00:31:53 Session 0: 250 OK
Nov 16, 2007, 00:31:53 Session 0: MAIL FROM: SIZE=1778
Nov 16, 2007, 00:31:53 Session 0: 250 2.1.0 Bildstrom@xx.COM....Sender OK
Nov 16, 2007, 00:31:53 Session 0: RCPT TO:
Nov 16, 2007, 00:31:53 Session 0: 250 2.1.5 kexx@xx.co.uk
Nov 16, 2007, 00:31:54 Session 0: DATA
Nov 16, 2007, 00:31:54 Session 0: 354 Start mail input; end with .
Nov 16, 2007, 00:31:54 Session 0: (Attachment Filter) From: "xxxx"
Nov 16, 2007, 00:31:54 Session 0: (Attachment Filter) To:
Nov 16, 2007, 00:31:54 Session 0: (Attachment Filter) Subject: xx
Nov 16, 2007, 00:31:54 Session 0: Received end of data, mail size 2kB
Nov 16, 2007, 00:31:54 Session 0: (Attachment Filter) Filter result is accept/deliver
Nov 16, 2007, 00:31:54 Session 0: (SpamAssassin) Executing: sa\spamassassin.exe -x -c
```

"sa\ruleset" -e 255

Nov 16, 2007, 00:32:02 Session 0: (SpamAssassin) Command line exit code is 255

Nov 16, 2007, 00:32:02 Session 0: (SpamAssassin) Filter result is reject/delete

Nov 16, 2007, 00:32:02 Session 0: Incoming mail action: reject/delete

Nov 16, 2007, 00:32:03 Session 0: 550 Your message was not delivered for policy reasons. (NST MSG)

Nov 16, 2007, 00:32:03 Session 0: QUIT

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Subject: Re: Exit Code 255 Spam Assassin

Posted by [support](#) on Mon, 19 Nov 2007 13:58:57 GMT

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> I'm still running version 2 and I'm trying to get the powers  
> that be to upgrade to V3 but this may take some time.  
>  
> In the mean time I have quite a few emails getting an exit code  
> of 255 from Spam Assassin without a spam score. the email is  
> then rejected.

You selected "reject/delete" as spam mail policy which is the reason that the spam score is not appearing in the log.

> I have to added these senders to a white list to allow these  
> emails through, is there anything else I can do?

Make sure that your whitelist really matches the sender addresses in question.

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Subject: Re: Exit Code 255 Spam Assassin

Posted by [Damo](#) on Tue, 20 Nov 2007 08:52:07 GMT

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>Make sure that your whitelist really matches the sender addresses in question.

Hi, adding these users to the white list does work fine. What I mean is there any reason / fix I can apply to stop these rejections in the first place?

Thanks

Damian

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