
Subject: Messages Not Filtered!

Posted by [Bobcat2621](#) on Tue, 30 Oct 2007 09:48:57 GMT

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Suddenly, messages are not being filtered and hence all mailboxes are getting bombarded with spam!

Previously, No Spam Today has been the responsibility of somebody else, who has now left the company....so I'm new to it!

Can anyone suggest any reasons for this happening before I get lynched!!!!

Any help would be VERY MUCH appreciated!

Subject: Re: Messages Not Filtered!

Posted by [support](#) on Tue, 30 Oct 2007 14:59:31 GMT

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Maybe your mail server always accepts messages, even when a recipient does not exist. This way NST may exceed the count of licensed addresses at some point, and mails to addresses not licensed are just passed without filtering.

You will find these links interesting:

<http://www.byteplant.com/support/nospamtoday/howtorejectexchange.html>

<http://www.byteplant.com/support/nospamtoday/server/faq.html#240>

To reset the list of licensed addresses, restart the service, this should give you some breathing space, while you fix the underlying issue.
