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Subject: Service crash

Posted by [egeuens](#) on Wed, 25 Jul 2007 10:30:18 GMT

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Hi,  
this is my second customer having a service crash. I checked the log and find following:  
Jul 24, 2007, 20:43:28 Session 17: 220 [192.168.50.1] ready  
Jul 24, 2007, 20:43:28 Session 18: 220 [192.168.50.1] ready  
Jul 24, 2007, 20:43:28 Session 19: 220 [192.168.50.1] ready  
Jul 24, 2007, 20:43:28 Session 13: 220 [192.168.50.1] ready  
Jul 24, 2007, 20:43:28 Session 16: 220 [192.168.50.1] ready  
Jul 24, 2007, 20:43:28 Session 23: Connection from 199.89.234.138 accepted on 192.168.50.2:25  
Jul 24, 2007, 20:43:28 Session 24: Connection from 194.7.26.14 accepted on 192.168.50.2:25  
Jul 24, 2007, 20:43:28 Session 28: Connection from 194.78.177.221 accepted on 192.168.50.2:25  
Jul 24, 2007, 20:43:28 Session 8: 220 [192.168.50.1] ready  
Jul 24, 2007, 20:43:28 Session 30: Connection from 195.238.6.174 accepted on 192.168.50.2:25  
Jul 24, 2007, 20:43:28 Session 31: Connection from 216.82.245.147 accepted on 192.168.50.2:25

Jul 24, 2007, 20:43:28 (select) No buffer space available

Jul 24, 2007, 20:43:28 NoSpamToday Service V3.0.3.4 25 Recipients shutting down  
Jul 24, 2007, 20:43:28 Statistics save: 118 rows 40 columns  
Jul 24, 2007, 20:43:28 Session 4: Connection from 194.78.66.31 closed  
Jul 24, 2007, 20:43:28 Session 7: Connection from 194.78.153.11 closed  
Jul 24, 2007, 20:43:28 Session 10: Connection from 171.24.254.15 closed  
Jul 24, 2007, 20:43:28 Session 25: Connection from 193.110.191.18 closed  
Jul 24, 2007, 20:43:28 Session 21: Connection from 62.58.10.50 closed  
Jul 24, 2007, 20:43:28 Session 22: Connection from 138.32.33.140 closed  
Jul 24, 2007, 20:43:28 Session 26: Connection from 195.238.6.229 closed  
Jul 24, 2007, 20:43:28 Session 27: Connection from 206.201.124.158 closed  
Jul 24, 2007, 20:43:28 Session 29: Connection from 145.7.182.182 closed  
Jul 24, 2007, 20:43:28 Session 0: Connection from 82.146.116.19 closed

What is the error No Buffer Space available? Is this a problem of memory capacity? I have 1 Gb of RAM on Win2003 R2 and dedicated 40% to NOSPAMTODAY. I raise it now to 80% and put the service to restart automatically but an explanation might be helpful.

Thx for the support.

PS/ this is my filter list

Whitelist  
DNSBL list  
Delay filter

Attachment filter  
NOD32 A-Virus  
Spam Trap  
Mail Storage  
SpamAssassin

Other info:

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Jul 25, 2007, 12:05:46 -----  
Jul 25, 2007, 12:05:46 NoSpamToday Service V3.0.3.4 25 Recipients starting ...  
Jul 25, 2007, 12:05:46 -----  
Jul 25, 2007, 12:05:46 Version Build Date: Jul 12, 2007  
Jul 25, 2007, 12:05:46 Key Creation Date: Mar 01, 2007  
Jul 25, 2007, 12:05:46 Registration Date: Apr 26, 2007  
Jul 25, 2007, 12:05:46 Timezone: GMT+0200  
Jul 25, 2007, 12:05:46 OS version: Windows 2003  
Jul 25, 2007, 12:05:46 Physical Memory: 1024MB  
Jul 25, 2007, 12:05:46 Memory Limit: 480MB  
Jul 25, 2007, 12:05:46 Directory for temporary files: d:\temp\  
Jul 25, 2007, 12:05:46 Configuration:  
Jul 25, 2007, 12:05:46     FileVersion=2.1  
Jul 25, 2007, 12:05:46  
Jul 25, 2007, 12:05:46     [ServerSessionManager]  
Jul 25, 2007, 12:05:46  
Jul 25, 2007, 12:05:46     DetailedLogging="19"  
Jul 25, 2007, 12:05:46     IncludeRecipientsList="true"  
Jul 25, 2007, 12:05:46     MailRecipient="helpdesk@be.spisales.com"  
Jul 25, 2007, 12:05:46     MailSender="nospamtoday@be.spisales.com"  
Jul 25, 2007, 12:05:46     MailServer="192.168.50.1"  
Jul 25, 2007, 12:05:46     MailStatistics="true"  
Jul 25, 2007, 12:05:46     MaxBufferSize="16777216"  
Jul 25, 2007, 12:05:46     MaxLogFileDays="90"  
Jul 25, 2007, 12:05:46     MaxMemoryUsage="0.5"  
Jul 25, 2007, 12:05:46     TipIndex="-1"  
Jul 25, 2007, 12:05:46  
Jul 25, 2007, 12:05:46     [ServerSessionManager\Ports\SMTPPort]  
Jul 25, 2007, 12:05:46  
Jul 25, 2007, 12:05:46     DomainList="\*@be.spisales.com \*@svfconsulting.com  
\*@kryptoncompany.com"  
Jul 25, 2007, 12:05:46     IncomingServer="192.168.50.2"  
Jul 25, 2007, 12:05:46     OutgoingConnectionCount="100"  
Jul 25, 2007, 12:05:46     OutgoingServer="192.168.50.1"  
Jul 25, 2007, 12:05:46     RedirectRecipient="SPAM@be.spisales.com"  
Jul 25, 2007, 12:05:46     RejectMessage="Your message was not delivered for policy reasons.  
Please call us if you believe this is wrong."  
Jul 25, 2007, 12:05:46  
Jul 25, 2007, 12:05:46     [ServerSessionManager\Ports\SMTPPort\Filters\WhitelistConfig]  
Jul 25, 2007, 12:05:46

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Subject: Re: Service crash

Posted by [support](#) on Wed, 25 Jul 2007 11:29:08 GMT

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This is the WSAENOBUFFS (error code 10055) message from the operating system.  
Use this information to search the Microsoft knowledge base.

Probably there is a hotfix missing, or some tuning might fix the issue.

Check out this one, for example:

<http://support.microsoft.com/kb/917114>

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