Subject: Newbie setup problem?

Posted by colinjack on Tue, 03 Jul 2007 19:15:17 GMT

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I have just installed a trial version of NST on my mailserver - changed the incoming port to 26 and reconfigured my NAT forwarding etc. If I telnet to port 25 from outside I get a "password" request. I have put the accepted domain masks in the filter boxes as \*@domain1.com \*@domain2.com etc. so would assume that auth-smtp is now not operational?

Test emails are queuing up but showing as "The remote server did not respond to a connection attempt."

Any guidance gratefully received!

**Thanks** 

Colin

Subject: Re: Newbie setup problem?

Posted by support on Thu, 05 Jul 2007 15:50:17 GMT

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## colinjack wrote:

- > I have just installed a trial version of NST on my mailserver -
- > changed the incoming port to 26 and reconfigured my NAT
- > forwarding etc. If I telnet to port 25 from outside I get a
- > "password" request.

SMTP servers do not ask for a password. It is likely you are connected to the telnet service instead.

- > I have put the accepted domain masks in
- > the filter boxes as \*@domain1.com \*@domain2.com etc. so would
- > assume that auth-smtp is now not operational?

Do not pass outgoing mail through NST, if possible. Other than that relaying for authenticated sessions should still work.

>

- > Test emails are queuing up but showing as "The remote server
- > did not respond to a connection attempt."

Make sure both NST and the mail servers are up and running.