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Subject: Registration Information lost

Posted by [freddyKrueger](#) on Mon, 11 Jun 2007 07:48:52 GMT

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After updating to 3.024 the registration information was missing.

NST was running as trial-version.

Some failure in the update routine ?

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Subject: Re: Registration Information lost

Posted by [support](#) on Tue, 12 Jun 2007 09:31:59 GMT

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Version 2 license keys are no longer valid for version 3. You have to purchase a new license key to upgrade.

Visit our customer service center (<http://www.byteplant.com/csc/>) to find information about upgrade discounts.

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Subject: Re: Registration Information lost

Posted by [freddyKrueger](#) on Thu, 14 Jun 2007 11:07:30 GMT

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Of course we already purchased a v 3 license and the license had been installed before.

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Subject: Re: Registration Information lost

Posted by [support](#) on Fri, 15 Jun 2007 11:50:01 GMT

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The key information is kept in the system registry (HOST\_KEY\_LOCAL\_MACHINE).

Make sure all tools that protect the registry (some security software does this) are disabled when registering NoSpamToday!.

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