
Subject: DNSBL Filter Problems

Posted by [freddyKrueger](#) on Tue, 05 Jun 2007 09:33:18 GMT

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Hello,
the DNSBL Filter causes lots of problems with mobile users or travellers.

Problem:

Users who were able to send mails before are suddenly blocked, because they're travelling and getting a dynamic IP, that had been used by spammers before.

Solution:

It would be better if one could configure a score for this filter the same way it is in the spamassassin integrated DNSRBL filter. The AWL score off those users would prevent those mails from being blocked.

The way it works now makes the filter unusable because it's blocking some off the most important mails. (From travelling people)

Subject: Re: DNSBL Filter Problems

Posted by [support](#) on Tue, 05 Jun 2007 09:46:02 GMT

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This issue can easily be resolved by having users connecting from outside use SMTP AUTH.

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> travellers.
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> Problem:
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> because they're travelling and getting a dynamic IP, that had
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> people)

Subject: Re: DNSBL Filter Problems

Posted by [freddyKrueger](#) on Tue, 05 Jun 2007 12:39:25 GMT

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Is SMTP Auth not only for accounts from our domains ?

We have this problem with mails from customers, which are coming from foreign domains, so i think smtp auth won't help.

Subject: Re: DNSBL Filter Problems

Posted by [support](#) on Tue, 05 Jun 2007 14:46:35 GMT

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> Is SMTP Auth not only for accounts from our domains ?

> We have this problem with mails from customers, which are

> coming from foreign domains, so i think smtp auth won't help.

SMTP AUTH should be established generally for all mail delivered to your mail server for relaying to prevent your server from being used as an open relay.

Subject: Re: DNSBL Filter Problems

Posted by [freddyKrueger](#) on Wed, 06 Jun 2007 07:39:05 GMT

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SMTP Auth is on, but doesn't help.

Example:

Customer or partner from Domain xyz.de is sending mails from inside their company building to our domain.

He's getting an average score of -2.1.

Customer starts traveling. He's got a meeting with one of our employees in some foreign country.

While he's travelling he tries to send a mail. (I will be later, the meeting is at another place, please do ... before we meet)

This mail is rejected by the DNSBL Filter because he's got some suspicious dynamic IP.

So we have to turn off this filter, because it's preventing very time critical mails from arriving.

Subject: Re: DNSBL Filter Problems

Posted by [support](#) on Tue, 12 Jun 2007 09:20:05 GMT

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> Customer or partner from Domain xyz.de is sending mails from

> inside their company building to our domain.

- > He's getting an average score of -2.1.
- > Customer starts traveling. He's got a meeting with one of our
- > employees in some foreign country. While he's travelling he
- > tries to send a mail. (I will be later, the meeting is at
- > another place, please do ... before we meet)
- > This mail is rejected by the DNSBL Filter because he's got some
- > suspicious dynamic IP.

Be very careful when you choose the DNSBL zones queried by the filter. The default setting does not query zones that include dynamic IP addresses.