
Subject: 550.5.1.1 User Unknown Exchange 2003

Posted by [John Neptune](#) on Mon, 16 Apr 2007 19:01:04 GMT

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I am attempting to install NST on Exchange 2003 with single IP address. During the setup and configuring of the SMTP port information, when I click on the Test button, I get the message 550.5.1.1 User Unknown. I have the Incoming port as 26 and the outgoing port as 25. I know that 25 is correct as I can telnet to that IP address and port and get a response from the mail server.

Any ideas?

Subject: Re: 550.5.1.1 User Unknown Exchange 2003

Posted by [support](#) on Tue, 17 Apr 2007 16:56:59 GMT

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>

> Any ideas?

When pressing the "Test" button, a test mail is sent to the postmaster address. It seems that your Exchange server does not accept mail to this address.
