
Subject: Service will not start automatically
Posted by [Alastair](#) on Thu, 28 Sep 2006 10:34:21 GMT
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So far I am really impressed with NST for Servers. However I have one small problem I need to solve before I purchase the software, and believe me I really want to...

Whatever I try, the NST service will not start automatically. I always have to start it manually from the Windows services management tool. I have looked for error messages in the log, but a log file is not even generated until the service is started. Once I have started the service manually, everything works like a charm.

Any help or suggestions will be very gratefully received,
Best regards,
Alastair

Subject: Re: Service will not start automatically

Posted by [support](#) on Thu, 28 Sep 2006 11:49:20 GMT
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> management tool. I have looked for error messages in the log,
> but a log file is not even generated until the service is
> started. Once I have started the service manually, everything
> works like a charm.

Can you restart the NST service via "File->ApplySettings" in the NST Admin Wizard?

Subject: Re: Service will not start automatically

Posted by [Alastair](#) on Thu, 28 Sep 2006 15:01:16 GMT
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Hello, thanks for your prompt response.

Yes, the service restarts correctly when I select File -> Apply Settings.

Best regards,
Alastair
Alastair wrote:

> So far I am really impressed with NST for Servers. However I
> have one small problem I need to solve before I purchase the
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> Best regards,
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Subject: Re: Service will not start automatically

Posted by [support](#) on Thu, 28 Sep 2006 15:39:40 GMT
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> Hello, thanks for your prompt response.
>
> Yes, the service restarts correctly when I select File -> Apply
> Settings.

Please check the startup type of the NST service (should be "Automatic").
Does the Windows event log contain any correlated entries?

Subject: Re: Service will not start automatically

Posted by [Alastair](#) on Thu, 28 Sep 2006 17:50:24 GMT
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Hmmm, I've found an entry in the windows event log which reads:

Event Type: Error

Event Source: Service Control Manager

Event Category: None

Event ID: 7000

Date: 22/09/2006

Time: 23:54:33

User: N/A

Computer: SERVER1

Description:

The No Spam Today! Service service failed to start due to the following error:
Waiting for a process to open the other end of the pipe.

For more information, see Help and Support Center at <http://go.microsoft.com/fwlink/events.asp>.

Thanks again for your help!

Alastair
