
Subject: Blocked File

Posted by [lleachii](#) on Tue, 05 Sep 2006 16:35:02 GMT

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I have my NST set to block zip file attachments. I have tested this setting as well by sending a zip file. I had an issue where an attachment came in from an email address in a domain I have white-listed; and it did not block the attachment. I want to know why the attachment was not blocked on this email and how can I correct this issue.

Subject: Re: Blocked File

Posted by [support](#) on Wed, 06 Sep 2006 13:41:58 GMT

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lleachii wrote:

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> this setting as well by sending a zip file. I had an issue
> where an attachment came in from an email address in a domain I
> have white-listed; and it did not block the attachment. I want
> to know why the attachment was not blocked on this email and
> how can I correct this issue.

This sounds like a configuration error.

Please your configuration files directly to the NST Support Team for inspection.
