
Subject: Legitimate Client Disconnects

Posted by [lleafhii](#) on Thu, 10 Aug 2006 19:17:59 GMT

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Hi,

Since I installed VirusScan on the NST server, I have been getting client disconnects from legitimate servers (such as AOL); and the mail attempts many times to send the message, eventually it goes through. My delay filter is set for 30 seconds and my filters are in this order:

- 1.) Attachment Filter
- 2.) Delay Filter
- 3.) AntiVirus
- 4.) SpamAssassin

they pass the delay, but sometime after they are scanned for viruses and before SpamAssassin looks at them, the server disconnects (roughly at the 1 minute mark). I was wondering perhaps if the SMTP session is now too long even for legitimate servers with the 30-second delay filter, or should I leave the settings as-is?

Subject: Re: Legitimate Client Disconnects

Posted by [support](#) on Fri, 11 Aug 2006 10:29:45 GMT

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lleafhii wrote:

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> settings as-is?

Please turn on detailed logging and send your nospamtoday.log file to the NST Support Team for analysis.

Post Edited (08-11-06 12:30)
