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Subject: Refresh not working ?

Posted by [jnew1999](#) on Fri, 28 Apr 2006 19:25:25 GMT

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Having a problem doing a "refresh" under the maintenance tab. Message describes problem accessing the bayes databases. Lock file issue? Says file exists. Server is Win NT. All was fine a week ago Thank You

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Subject: Re: Refresh not working ?

Posted by [support](#) on Tue, 02 May 2006 09:32:50 GMT

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> Having a problem doing a "refresh" under the maintenance tab.  
> Message describes problem accessing the bayes databases. Lock  
> file issue? Says file exists. Server is Win NT. All was  
> fine a week ago Thank You

Please check if the "db" subdirectory contains a "bayes.lock" file.  
If this is the case and the file is out of date, just delete it and re-try.

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