
Subject: Service does not start
Posted by [Alex Aracil](#) on Fri, 18 Nov 2005 13:22:49 GMT
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Hello,

I recently changed some settings in the configuration due to an open relay problem. I decided to configure the server with two IP addresses on the same server. It was working OK before doing this, but after the change the service does not start.

I have Windows NT 4.0 and the latest version of No Spam Today. When I try to do it manually I also get an error :

No Spam, Today! service could not be started on \\server.
Error 2140: Internal error in Windows NT

(approximately, it is translated from Spanish)

If I restart the computer, the service starts, but does not work properly. Incoming email does not reach the server and I get an error all the time in the logfile:

("server ip" Valid name, no data record of requested type - closing session

I tried to reinstall software several times with the same result. Does anybody found the same problem?

Thanks.

Subject: Re: Service does not start
Posted by [sandman](#) on Fri, 18 Nov 2005 21:04:07 GMT
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check to make sure that each smtp service that is listening on port 25 is only listening on one IP address (ie port 25 should be bound to IP1 for nst and IP2 for your mail server)

also check out this thread as I was receiving a similar error

<http://www.byteplant.com/forum/read.php?f=1&i=842&t=842>

Subject: Re: Service does not start
Posted by [Heidner](#) on Sat, 19 Nov 2005 07:56:33 GMT
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Also make sure the server hostname is in the \\winnt\system32\drivers\etc\host file... if not you can

get some strange errors on that with NT 4.0 ... I certainly did.

And check the services file in the same directory to see with port the smtp entry is on... by default it will be port 25. And exchange will then try to accept mail from port 25.

For example: I've setup NST to accept all inbound port 25 activity -- filter it and send it out on port 26. That means I had to change the smtp entry in the services file to have a value of 26 instead of 25 for exchange to work.
