Subject: License Counting
Posted by glasairnz on Tue, 05 Jul 2005 09:38:17 GMT
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Hi

I have a 5 user MS Exchange System. The first one of my users with multiple email addresses is defined in Exchange for example:

pam@abc.com
pamela@abc.com
pam.smith@abc.com
pamela.smith@abc.com

Note that this is just one user. The problem is when people use each one of these slightly different email addresses, the license counter counts them as separate users.

So I thought I would be clever, I deleted the 4 above entries from NoSpamToday and replaced it with

pam*@abc.com

This means that pam with anything after it is acceptable, but NoSpamToday still counts separate licenses for all of the different forms of pam. This makes sense as *@abc.com also counts separately.

I would like the system to be able to differentiate between counting licenses from *@abc.com (which is good) and pam*@abc.com (which is bad).

Your comments would be appreciated.
Thanks
Mike

Subject: Re: License Counting
Posted by support on Thu, 07 Jul 2005 08:57:56 GMT
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> I have a 5 user MS Exchange System. The first one of my
> users with multiple email addresses is defined in Exchange for
> example:
>
> pam@abc.com
> pamela@abc.com
> pam.smith@abc.com
> pamela.smith@abc.com
>

> Note that this is just one user. The problem is when people
> use each one of these slightly different email addresses, the
> license counter counts them as separate users.
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> from NoSpamToday and replaced it with
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> different forms of pam. This makes sense as *@abc.com also
> counts separately.
>
> I would like the system to be able to differentiate between
> counting licenses from *@abc.com (which is good) and
> pam*@abc.com (which is bad).
>
> Your comments would be appreciated.

As NoSpamToday! is a transparent proxy, it can not tell which recipient addresses
are mailboxes and which are aliases, so it counts each recipient address your
mail server accepts against the license count.

Subject: Re: License Counting
Posted by glasairnz on Thu, 07 Jul 2005 09:27:12 GMT
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As a product enhancement it would be really great if the licence counter was connected to list of
valid addresses.   These could be read from MS Exchange or read simply from a file, or even
easier maintained in a list within NST. As it is the license counter does not reliably count licenses.

Subject: Re: License Counting
Posted by Mario Konst on Tue, 29 Nov 2005 09:49:16 GMT
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I agree with Mike,

At this moment we restart the service (and therefore the count) at a daily basis. We use 1000
licenses. As we're bombarded with spam using mailadress generators 1000 licenses are not
nearly enough for about 150 users. If NST were to be directory enabled (get list of

mailadresses/users with LDAP), it would be a tremendous improvement.

Mario Konst

Subject: Re: License Counting
Posted by Mario Konst on Tue, 29 Nov 2005 13:52:22 GMT
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followup: Does anybody know how to stop and start NSt from within a batchfile? This way we don't have to remember to restart NST manually, just set and forget.

Mario Konst

Subject: Re: License Counting
Posted by Mario Konst on Thu, 01 Dec 2005 13:21:22 GMT
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Found it. The service is used under the name "No Spam Today! Service" (found it in the registry). So batchfile stopping/starting "No Spam Today! Service" will do the trick.

Subject: Re: License Counting
Posted by Heidner on Mon, 19 Dec 2005 06:55:29 GMT
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Which version of exchange are you using? 5.5, 2000? or newer?

Subject: Re: License Counting
Posted by Mario Konst on Mon, 03 Apr 2006 12:37:34 GMT
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Exchange 2000 advanced server.

Subject: Re: License Counting
Posted by blockpaddy on Thu, 04 May 2006 10:40:22 GMT
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if you have 150 users and only allow 1 valid email address per user then you shouldn't need anything like 1000 licenses. Just specify the correct recipient addresses in NST.
You are just making it easier for spammers to reach you
if for instance: your prefered email

is:
johnjames bloggs@x

but you also accept
jbloggs@x
and
jjbloggs@x
etc then you are giving the spambots a bigger target

Subject: Re: License Counting
Posted by Heidner on Fri, 05 May 2006 21:58:18 GMT

But if you have a small network and only license for 10, 20 or 100 users... it can be a problem. In part because the spam trap addresses also are counted in your license count.

so if you spam trap with names like:

webmaster@mydomain.x

Subject: Re: License Counting
Posted by ScubaCat on Tue, 16 May 2006 16:19:34 GMT

Know what I'd appreciate? If they'd not count "root@*", "postmaster@*", and "abuse@*". I don't really use these, but have to allow them to accept mail in order to be compliant for whitelisting on systems like hotmail and yahoo. Hence, I lose about 12 of 50 licenses for addresses I don't really want to use in the first place.

Note that I still find NST to be a great deal and intend to use it for the forseeable future; this is merely a suggestion :)

Subject: Re: License Counting
Posted by Heidner on Sat, 20 May 2006 18:30:44 GMT

I would also like to see a few select names - such as abuse and postmaster not counted in the license count. Some of those names are RFC recommend names that should be allowed through on all e-mail servers.

Subject: Re: License Counting
Posted by ScubaCat on Sat, 20 May 2006 22:21:55 GMT
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Right, and that's multiplied for every domain name hosted, too..

Subject: Re: License Counting
Posted by support on Mon, 22 May 2006 10:39:05 GMT
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Heidner wrote:

> I would also like to see a few select names - such as abuse and
> postmaster not counted in the license count. Some of those
> names are RFC recommend names that should be allowed through
> on all e-mail servers.

Please note that the "postmaster" recipient address is not counted against the license
and that the "abuse" address will be excluded in one of the next releases.

Subject: Re: License Counting
Posted by Heidner on Tue, 23 May 2006 15:59:37 GMT
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Thanks...

Subject: Re: License Counting
Posted by ScubaCat on Tue, 23 May 2006 16:12:44 GMT
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"root" would be nice, too. That's the only other one that's required, yet hardly anyone uses for
practical purposes.

Subject: Re: License Counting
Posted by lleachii on Wed, 09 Aug 2006 20:49:04 GMT
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Perhaps adding "administrator" also, as it is a Microsoft required addresss.

Subject: Re: License Counting
Posted by lleachii on Thu, 10 Aug 2006 20:49:18 GMT
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I would also like to note, I have tested both the abuse and postmaster addresses, they did count against the license limits when setup in my SMTP configuration, when I do not add them, the email does not go through, please asssit.

Subject: Re: License Counting
Posted by ScubaCat on Thu, 10 Aug 2006 20:58:57 GMT
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I'm not sure I agree that "administrator" is necessary. However, I would appreciate "root", "postmaster", and "abuse" not counting. They're of no practical use to me other than to meet the necessary standard.

Subject: Re: License Counting
Posted by Steve Hunter on Thu, 24 Aug 2006 10:54:42 GMT
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Instead of accepting any email with a false address to your domain and having your exchange server generate the bounce message, why not have the exchange server reject them on the SMTP connection? If you do this, the license count will not get bumped as NST recognises that the message wasn't accepted.

To do this, go to Exchange System Manager -> Global Settings -> Message Delivery -> Recipient Filtering tab and tick the "Filter recipients who are not in the Directory" box.

Subject: Re: License Counting
Posted by mseitl on Wed, 06 Sep 2006 10:42:45 GMT
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Quote:
...
why not have the exchange server reject them on the SMTP connection?
...
To do this, go to Exchange System Manager -> Global Settings -> Message Delivery -> Recipient Filtering tab and tick the "Filter recipients who are not in the Directory" box.

Because in Exchange2000 there is no such tab!

Best Regards