Subject: Spam trap using licenses
Posted by WaveJam on Tue, 07 Jun 2005 19:34:43 GMT
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Hi...

I'm evaluating NoSpamToday and one question that comes to mind is:

I have a Spam Trap set up with mulitple addresses list in it to learn from. Didn't take me long to notice that my used number of licenses went up once the spams started to hit the addresses I had listed. Is that right? A license is used for an address that isn't even able to receive the mail?

Also, is there a way for me to see what email addresses are currently using a license?

Thanks! :)

Subject: Re: Spam trap using licenses
Posted by support on Thu, 09 Jun 2005 08:55:46 GMT
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> I'm evaluating NoSpamToday and one question that comes to
> mind is:
>
> I have a Spam Trap set up with mulitple addresses list in it
> to learn from. Didn't take me long to notice that my used
> number of licenses went up once the spams started to hit the
> addresses I had listed. Is that right? A license is used for
> an address that isn't even able to receive the mail?

Yes, it has been like this always, and for some time we have a feature request on our list to change this behavior. I can't promise you anything, but I would expect this to be done in one of the next upcoming releases.

> Also, is there a way for me to see what email addresses are
> currently using a license?

The list of recipient addresses used is part of the daily admin mail, if you did not disable this feature. You can configure this in File->Global Settings.

Subject: Re: Spam trap using licenses
Posted by WaveJam on Thu, 09 Jun 2005 10:48:02 GMT
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> Yes, it has been like this always, and for some time we have
> a feature request on our list to change this behavior. I can't
> promise you anything, but I would expect this to be done in
> one of the next upcoming releases.

Thats good news. Thank-you. I didn't think that it was fair to use a license for an account that won't even pass mail through.

> The list of recipient addresses used is part of the daily admin
> mail, if you did not disable this feature. You can configure
> this in File->Global Settings.

Sorry, I should have clarified... Is there a way to tell what email addresses are being used at any point of the day. In otherwords, without having to wait until the next report is generated and emailed to you?

Thanks again..

Subject: Re: Spam trap using licenses
Posted by support on Fri, 10 Jun 2005 12:25:30 GMT
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WaveJam wrote:

> > The list of recipient addresses used is part of the daily
> admin
> > mail, if you did not disable this feature. You can
> configure
> > this in File->Global Settings.
>
> Sorry, I should have clarified... Is there a way to tell what
> email addresses are being used at any point of the day. In
> otherwords, without having to wait until the next report is
> generated and emailed to you?

The total number of addresses used shows up on the NoSpamToday! Admin
status tab. Displaying the list of addresses in realtime is possible in principle
and may be available in future releases if there is significant demand for this feature.