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Subject: Upgrading existing version

Posted by [InforMed Direct](#) on Thu, 20 May 2004 18:42:35 GMT

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I've just upgraded No Spam Today! to the latest version. After upgrading, it lost the license details and said it was running a trial version. Is this supposed to happen? The previous version was registered.

So I re-entered our name and license code and hit the [REGISTER] button. Is anything supposed to happen when you click this button?

Thanks, Rob.

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Subject: Re: Upgrading existing version

Posted by [support](#) on Fri, 21 May 2004 14:12:41 GMT

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> I've just upgraded No Spam Today! to the latest version.

> After upgrading, it lost the license details and said it was

> running a trial version. Is this supposed to happen? The

> previous version was registered.

>

> So I re-entered our name and license code and hit the

> [REGISTER] button. Is anything supposed to happen when you

> click this button?

This happens sometimes due to the code protection software we use.

Re-entering the name and license key will do the job in such cases.

After pressing the REGISTER button the correct license will be displayed.

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Subject: Re: Upgrading existing version

Posted by [InforMed Direct](#) on Fri, 28 May 2004 08:44:14 GMT

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> This happens sometimes due to the code protection software we

> use.

FYI:

Upgraded again to the version with the URL blocker in there and it kept it's registration details.

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Cheers, Rob.