Subject: Outlook 2003

Posted by spamerslamer on Tue, 18 May 2004 16:21:22 GMT

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After installing No Spam Today on my windows NT4 server and having it look at our exchange 5.5 server, I find that our Microsoft Outlook 2003 people can no longer open Outlook. Is this a configureation problem with outlook or No Spam today?

Thanks for your help

Subject: Re: Outlook 2003

Posted by support on Wed, 19 May 2004 10:11:37 GMT

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- > having it look at our exchange 5.5 server, I find that our
- > Microsoft Outlook 2003 people can no longer open Outlook. Is
- > this a configureation problem with outlook or No Spam today?

To be able to answer your question we need more information on your setup.

What exactly happens when the Microsoft Outlook 2003 is opened?

Did you install NoSpamToday! on a separate IP?

Did you change the port and/or IP of the Exchange server?

Subject: Re: Outlook 2003

Posted by spamerslamer on Wed, 19 May 2004 17:03:15 GMT

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We have two severs with two NICs each. S1 was runing exchange 5.5 with one NIC pointing to our network and one to the internet. S2 had both pointy to our internet. I changed S1 to have both local ip address and gave S2 the internet IP on one NIC. I then setup NST(No Spam Today) to send everything to port 25 on S1. MS Outlook 2002 and before work fine but when you try to use Outlook 2003 it said that it cant find the path and i need to first connect to the exchange server. Before I changed anything 2003 was working

Post Edited (05-19-04 19:54)

Subject: Re: Outlook 2003

Posted by support on Tue, 25 May 2004 12:24:56 GMT

This is likely a problem with the configuration changes you did to both of your servers. Maybe Outlook is looking for Exchange on the wrong server/using the wrong IP?