

---

Subject: not spam mails

Posted by [vincentchua](#) on Wed, 06 Oct 2004 11:02:11 GMT

[View Forum Message](#) <> [Reply to Message](#)

---

some of my mails are not spam. however, the program treated it as a spam. How can I teach it so that next time when I change the option to "decline and delete", the program will not delete wrong mails.

---

---

Subject: Re: not spam mails

Posted by [support](#) on Wed, 06 Oct 2004 17:28:16 GMT

[View Forum Message](#) <> [Reply to Message](#)

---

You can never be 100% sure that all the mail tagged spam really is spam.

Other than that, learn false positives as ham.

Look here for some more info on this topic:

<http://www.byteplant.com/support/nospamtoday/howtolearnspam.html>

---