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Subject: whitelist apparently failing

Posted by [mhmckee](#) on Mon, 06 Dec 2004 05:53:44 GMT

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When I send the GTube test string from an e-mail address contained in the whitelist (using wildcard character in whitelist, e.g. \*@isp.com), the message is rejected as SPAM.

Is the whitelist not working? If this is not a good test, what is? I had an instance of a real e-mail being bounced from a sender from a whitelisted domain.

This happened in v2.0.1.2 and again in v2.0.1.4.

I don't want to implement this upgrade for my clients until I know the whitelists are working.

Great work, otherwise, I love the new version, especially the honeypot. Has been an easy sell to my clients to pay the upgrade costs. Kudos!

Thanks.

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Subject: Re: whitelist apparently failing

Posted by [support](#) on Mon, 06 Dec 2004 08:29:33 GMT

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> When I send the GTube test string from an e-mail address  
> contained in the whitelist (using wildcard character in  
> whitelist, e.g. \*@isp.com), the message is rejected as SPAM.

>

> Is the whitelist not working? If this is not a good test,  
> what is? I had an instance of a real e-mail being bounced from  
> a sender from a whitelisted domain.

Please check the "X-Spam" headers of this email to see what tests were triggered.

> This happened in v2.0.1.2 and again in v2.0.1.4.

>

> I don't want to implement this upgrade for my clients until I  
> know the whitelists are working.

Please note that the GTUBE score is +1000 whereas USER\_IN\_WHITELIST has only -100 (see [http://spamassassin.apache.org/tests\\_3\\_0\\_x.html](http://spamassassin.apache.org/tests_3_0_x.html) and check the "X-Spam" headers of the mail in question).

The whitelist feature works, but it can't be tested using GTUBE.

> Great work, otherwise, I love the new version, especially the  
> honeypot. Has been an easy sell to my clients to pay the  
> upgrade costs. Kudos!

Thanks for the nice words!