
Subject: McAfee configuration
Posted by [raul](#) on Tue, 19 Apr 2005 15:21:23 GMT
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Hello

Mcafee Viruscan Enterprise 8.0.0. I configured a new rules, but I have a problem , when I click in the button "Test with Sample Virus", in the output read:

```
Apr 19, 2005, 17:07:29 Session 0: (McAfee Antivirus) Executing: c:\Archivos de
programa\Network Associates\VirusScan\scan32.exe
Apr 19, 2005, 17:08:00 Session 0: (McAfee Antivirus) Command execution timed out
Apr 19, 2005, 17:08:00 Session 0: (McAfee Antivirus) Filter result is accept/deliver (unknown
result)
```

How have I configured?

Thanks

Subject: Re: McAfee configuration
Posted by [support](#) on Tue, 19 Apr 2005 15:35:34 GMT
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Maybe McAfee was not updated for some time on the test system, and it is unable to update within the timeout period of 30s.

Try the same without the timeout, or make sure McAfee is updated before testing with NoSpamToday!.

Subject: Re: McAfee configuration
Posted by [Heidner](#) on Wed, 20 Apr 2005 01:50:10 GMT
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Does McAfee virusscan enterprise work like the Symantec Corporate edition, that is unless you create a special INI file, the default is to always scan the in memory programs first, then some of the critical system files, and then the file you specified?

You can test to see what is happening by opening up a command shell and entering in the same commands as in the virus scanner command line... if it is checking memory resident programs - it would say..

Subject: Re: McAfee configuration
Posted by [Mario Konst](#) on Thu, 21 Apr 2005 09:49:51 GMT
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I'm testing also with virusscan 8i. In my case I get the following error statement while testing with testvirus-button:

Apr 21, 2005, 11:46:18 Session 0: (McAfee Antivirus) Can't spawn process: The system cannot find the file specified

In commandshell:

```
C:\Program Files\Network Associates\VirusScan>scan32 c:\*.txt /ALL /UNZIP /ANALYSE /MIME /NOMEM /NOBOOT /SILENT /REPORT %ERR% gives no error and completes in no-time.
```

Subject: Re: McAfee configuration
Posted by [Mario Konst](#) on Fri, 22 Apr 2005 08:14:39 GMT
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I also tried with timeout field empty. In that case no mail is being processed (takes forever I guess) with mcafee virusscan.

Subject: Re: McAfee configuration
Posted by [Mario Konst](#) on Wed, 04 May 2005 08:02:07 GMT
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Follow up: Some messages get rejected because the sender disconnects while McAfee is busy timing out. Here are some snippets from the log-file:

```
May 04, 2005, 09:49:10 Session 1: (McAfee Antivirus) Executing: "C:\Program Files\Network Associates\VirusScan\scan32.exe" C:\WINNT\TEMP\McAfeeAV1i.msg /ALL /UNZIP /ANALYSE /MIME /NOMEM /NOBOOT /SILENT /REPORT C:\WINNT\TEMP\McAfeeAV1e.log
```

```
May 04, 2005, 09:50:11 Session 1: (McAfee Antivirus) Command execution timed out
```

```
May 04, 2005, 09:50:11 Session 1: (McAfee Antivirus) Filter result is accept/deliver (unknown result)
```

Command in NST:

```
%SCANNER% %IN% /ALL /UNZIP /ANALYSE /MIME /NOMEM /NOBOOT /SILENT /REPORT %ERR%
```

Anyone has an idea?

Subject: Re: McAfee configuration
Posted by [support](#) on Wed, 04 May 2005 10:09:59 GMT
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Mario Konst wrote:

> Follow up: Some messages get rejected because the sender
> disconnects while McAfee is busy timing out. Here are some
> snippets from the log-file:

This could be a McAfee bug. You could try and capture one of these messages with a mail storage filter. Then try and scan this message with scan32 from a command line window, and see what happens.

Subject: Re: McAfee configuration
Posted by [Heidner](#) on Wed, 04 May 2005 22:30:33 GMT
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Also check the "C:\WINNT\TEMP\McAfeeAV1e.log" and the PC's Windows Event Log, there may be some better descriptions of the problem...

Subject: Re: McAfee configuration
Posted by [lleafchii](#) on Wed, 09 Aug 2006 20:37:58 GMT
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for Virus Scan enterprise 8.0i I had to change the directory to the correct folder and filename (scan32.exe):

"c:\Program Files\Network Associates\VirusScan\scan32.exe"

I also had to I had to edit the command line parameters to their 8.0i equivalents:

```
%SCANNER% %IN% /ALL /ARCHIVE /MIME /NOMEM /NOBOOT /UINONE /LOG %ERR%
```

```
unzip=archive  
report=log  
silent=unione
```

There is no equivalent for the "analyze" parameter; and in my personal testing of these options on the command line, I could not determine that the "analyze" parameter functions with this version of VirusScan.

for more details, see the help topic "On-Demand Scanning Command-Line Options"

Post Edited (08-09-06 22:41)

Subject: Re: McAfee configuration
Posted by [ScubaCat](#) on Thu, 10 Aug 2006 21:00:28 GMT
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Use "scan.exe", not scan32.exe. I posted this under another heading "McAfee Tip".

<http://www.byteplant.com/forum/read.php?f=1&i=746&t=746>
