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Subject: Clients complaining of false positives!

Posted by [eastwood](#) on Fri, 08 Oct 2004 18:00:53 GMT

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I have NST set to delete spam and send message back to sender

Its set as 5.0 for the score.

But some clients are telling me that they are having emails from certain people that are being marked as spam but are definately not!

I cant find out what the blocked messages scored in the log simply that they were blocked?

How can i see what blocked emails scored so i can possibly raise the level from 5 to a higher level but still stopping true spam

or can anybody suggest what I can do to help this situation?

Cheers

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