
Subject: Why is email blocked?

Posted by [sd1401](#) on Wed, 12 Aug 2009 06:32:04 GMT

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Hi,

my USV client wants to send notification emails to my mail server. However, always if CleanMail gets the message, it is blocked.

If I disable CleanMail and set my mail server's SMTP directly to port 25, the email goes through and the server accepts it.

If CleanMail is on Port 25, the mail is not delivered and in the Log it says, that the message was "blocked".

I have added a whitelist filter such that the email will be accepted no matter what the other filters say, but even in this case, the mail will be blocked.

Here is an extract from the log:

```
Aug 12, 2009, 08:23:11 Session 0: Connection from *.*.*.*.100 accepted on *.*.*.*.107:25
```

```
Aug 12, 2009, 08:23:11 Session 0: X-CleanMail-MessageID: 4A825FCF00000000
```

```
Aug 12, 2009, 08:23:11 Session 0: (Spam Trap) No action
```

```
Aug 12, 2009, 08:23:11 Session 0: From: UPS@*.*.*.de
```

```
Aug 12, 2009, 08:23:11 Session 0: To: *.*.*.*@*.*.*.*.de
```

```
Aug 12, 2009, 08:23:11 Session 0: Subject: UPS : Self Test Passed
```

```
Aug 12, 2009, 08:23:11 Session 0: (Whitelist) Filter result is accept/deliver
```

```
Aug 12, 2009, 08:23:11 Session 0: Received end of data, mail size 1kB
```

You have any ideas what the reason could be?

Thanks,
sd1401