
Subject: timeout waiting for client

Posted by [david](#) on Mon, 20 Jul 2009 10:07:11 GMT

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Hello,

We're receiving an error in the transmission logs for an email from a recipient that is not spam. See below for a copy of the log of one of the attempts.

The original email was addressed to two recipients, one of which is a user on our network. We have confirmed the other recipient (not on our network) does receive the email.

The sender is whitelisted.

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Jul 20, 2009, 10:46:18 Session 9: Connection from 85.158.139.51 accepted on 192.168.50.5:25
Jul 20, 2009, 10:46:18 Session 9: 220 gm-exch.GMRADIATOR.CO.UK Microsoft ESMTP MAIL
Service, Version: 6.0.3790.3959 ready at Mon, 20 Jul 2009 10:46:15 +0100
Jul 20, 2009, 10:46:18 Session 9: HELO mail180.messagelabs.com
Jul 20, 2009, 10:46:18 Session 9: 250 gm-exch.GMRADIATOR.CO.UK Hello [192.168.50.5]
Jul 20, 2009, 10:46:18 Session 9: MAIL FROM:
Jul 20, 2009, 10:46:18 Session 9: 250 2.1.0 Fiona.B.Chalmers@eu.nabgroup.com....Sender OK
Jul 20, 2009, 10:46:18 Session 9: RCPT TO:
Jul 20, 2009, 10:46:18 Session 9: 250 2.1.5 xx@gm-radiator.com
Jul 20, 2009, 10:46:19 Session 9: DATA
Jul 20, 2009, 10:46:19 Session 9: X-NoSpamToday-MessageID: 4A643CEB00090000
Jul 20, 2009, 10:46:19 Session 9: 354 Start mail input; end with .
Jul 20, 2009, 10:46:19 Session 9: To: xx@gm-radiator.com
Jul 20, 2009, 10:46:19 Session 9: Subject: Fw: Currency Accounts
Jul 20, 2009, 10:46:19 Session 9: From: xxxxxxxxxxxxxxxx@eu.nabgroup.com
Jul 20, 2009, 10:51:20 Session 9: Timed out waiting for client
Jul 20, 2009, 10:51:20 Session 9: Incoming mail action: client disconnect/delete
Jul 20, 2009, 10:51:20 Session 9: Connection from 85.158.139.51 closed
```

can you advise what would be causing this error in nospamtoday ?

Thanks,
David
