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Subject: Not all incoming e-mails are being logged

Posted by [kass](#) on Tue, 17 Jul 2007 17:20:11 GMT

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We recently installed NST and are incredibly pleased with its performance. We were previously using iMail's built-in Anti-Spam filter, which we found to be far inferior to NST.

We're having a strange problem. Some incoming e-mails are not being logged to the NST report. Also, these e-mails do not have the X-Spam headers. We've noticed that this is only happening from a few legitimate domains. Most e-mails are logged. Our log is set to "extended logging". Our version of NST is "3.0.3.4 Trial".

How do we get NST to properly log all incoming e-mails?

For what it's worth, we're using NST on the same server as our mail server. Our firewall is redirecting all mail traffic on port 25 to the NST port of 26.

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