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Subject: Version 3.0.1.x hangs

Posted by [egeuens](#) on Mon, 21 May 2007 07:19:51 GMT

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Hi,

I have 2 customers running NSTD and NOD32. Both customer were using version 2.x and having a great time :).

Customer 1 is running Win2003 server SP2 + NOD32 - 25 mail addresses

Customer 2 is running XP SP2 + NOD32 + Etrust Anti vir - 100 mail addresses

When i installed a new version 3.x it was running fine in the beginning. Two weeks ago both installations crashes regularly, I suppose it has to do with an upgrade of Microsoft or NOD32. The NSTD hanged and needed several restarts of the service before running again for some time. Then it crashes again.

I onrder to help my customer I re-installed everything based on version 2x (latest version on 2) and it runs smoothly. No more crashes.

What can I do to re-install version3 and have it running fine?

Thank you.

Erwin

PS: I also had the 100% cpu utilization of the admin tool but I shut it down, no problems.

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