
Subject: Top Recipients Report
Posted by [WaveJam](#) on Fri, 11 May 2007 16:29:49 GMT
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Loving the new reports area. Thanks for adding that. Question though...

Why would these names differ in the report:

User@email.com
USER@email.com
user@EMAIL.COM

The above are just example email addresses obviously. But I am seeing that the report differentiates based on the case of the letters. I don't think I know of any email servers that can, or would, see USER@email.com as one person and user@EMAIL.COM as a different user. With that said, why does the NST report show entries for each case and not just combine the addresses into a single stat? If there is a reason for it, can a setting be made to allow me the option of combining different case (but same) email addresses?

Thanks!