

---

Subject: 550.5.1.1 User Unknown Exchange 2003

Posted by [John Neptune](#) on Mon, 16 Apr 2007 19:01:04 GMT

[View Forum Message](#) <> [Reply to Message](#)

---

I am attempting to install NST on Exchange 2003 with single IP address. During the setup and configuring of the SMTP port information, when I click on the Test button, I get the message 550.5.1.1 User Unknown. I have the Incoming port as 26 and the outgoing port as 25. I know that 25 is correct as I can telnet to that IP address and port and get a response from the mail server.

Any ideas?

---